

| Internet Banking  |                              |                               |   |   |                                    | Open banking                 |                               |   |   |                                    |
|-------------------|------------------------------|-------------------------------|---|---|------------------------------------|------------------------------|-------------------------------|---|---|------------------------------------|
|                   | Durata de functionare /zi- % | Perioada de inactivitate/zi-% | Raspuns la cererile de initiereplata de la clienti– duratamedie zilnic in milisecunde | Raspuns la cererile de verificarebalanta de la clienti– duratamedie zilnic in milisecunde | Rata zilnica de raspunsuri eronate | Durata de functionare/ zi- % | Perioada de inactivitate/zi-% | Raspuns la cererile initiate de PSIP- duratamedie zilnic in milisecunde | Raspuns la cererile initiate de PSIC- duratamedie zilnic in milisecunde | Rata zilnica de raspunsuri eronate |
| <b>23.08.2024</b> | 100,00%                      | 0,00%                         | 3714.74 ms  | 528.27 ms   | N/A                                | 100,00%                      | 0,00%                         | N/A   | 55.27 ms  | N/A                                |
| <b>24.08.2024</b> | 100,00%                      | 0,00%                         | 1704.00 ms  | 273.75 ms   | N/A                                | 100,00%                      | 0,00%                         | N/A   | N/A   | N/A                                |
| <b>25.08.2024</b> | 100,00%                      | 0,00%                         | N/A   | 854.88 ms   | N/A                                | 100,00%                      | 0,00%                         | N/A   | N/A   | N/A                                |

**CREDEX BANK S.A.**

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